

TENANT OUTREACH AND EDUCATION

Providing residents with access to education and outreach will help mitigate and reduce the serious threats to the public health, safety and general welfare of residents in Los Angeles caused by the displacement and eviction of thousands of Angelenos. To address this array of concerns, House LA will allocate a projected \$16 million of annual funding to support tenant outreach and education with the following goals:

- Educate tenants about their rights to prevent displacement and eviction
- Empower tenants to assert their rights through providing an array of services including brief to comprehensive tenant navigation, in which a tenant continues to receive sustained support to address their immediate issue.
- Prevent and reduce homelessness by connecting residents to resources such as rental assistance, wrap-around services, supportive services.
- Maintain and preserve the current affordable housing stock, by informing tenants of their rights, how to seek repairs, file complaints with the City and address code violations, and more.

House LA funding will support the following work:

1. Eviction Prevention via Stay Housed L.A.

- a. **Public Awareness:** City-wide multilingual campaign to educate residential tenants about their rights, responsibilities, and available services
- b. **Outreach:** Phone & text banking, canvassing, flyer distribution, door-to-door outreach to tenants about renters rights, responsibilities, and available services
- c. **Education:** Inclusive workshops, clinics, other educational events on related housing and tenant rights' topics
- d. **Public Events:** Inclusive public events that offer childcare, food, multi-lingual materials, and other resources
- e. **Tenant Navigation:** Assistance to tenants navigating housing rights and broader legal system through Q&As, paperwork help, referrals, and connections with legal services

2. Topics for education should include, but not be limited to:

- a. Eviction and Court Process
- b. Landlord Harassment
- c. Habitability and Code Enforcement
- d. Section 8 Housing
- e. Informal Housing

3. Eligibility:

- a. This work will focus on tenants in the City of Los Angeles, not landlords. Additionally, any subcontractors engaged to complete this work must be approved by the Stay Housed LA Steering Committee and ULA Citizens Oversight Committee.